

nexus INK



Winter 2026

 nexus inc.



CEO Welcome

I'm feeling like a broken record when I say, once again, it has been a busy season!

NDIS changes have been the major topic of discussion across the sector with major concerns for young participants who will likely move to State Government Foundational Supports – which have not been created yet. Families are understandably worried about the impact this will have on supports, particularly those who have never known disability services before the NDIS.

The changes to Community Access funding will also affect many current participants. We are doing whatever we can to support our clients through these changes and have created a Community Services Hub in Hobart and a Social Space in Devonport offering small-group based activities to help clients with reduced funding to keep getting quality supports.

Our Social Space and office in Devonport were officially opened recently by Devonport Mayor Alison Jarman and new Nexus client Meryl. Meryl joined us from Devonport's Mersey Community Care Association (MCCA) along with several other NDIS clients and staff. We also welcomed NDIS clients from Community Based Support (CBS) in Hobart. Great to have you all at Nexus.

Our new clients in the North West prompted the expansion of our social enterprise, SEED into the region, who have already started providing gardening services. Back in Hobart, the SEED team have been working hard at the Recycle Rewards Depot, reaching the milestone of 10 million containers processed! Great work everyone!

As we enter the final stretch of the year, the management team has been looking to the future by creating their Business Plans based on our new Strategic Plan. Projects underway include a pilot of an Artificial Intelligence (AI) program to support better case noting, a staff wellbeing program, and Child Safe Accreditation. I am particularly excited about our projects focused on re-imagining Active Support and measuring our service impact on Quality of Life. We are pleased to welcome La Trobe University Emeritus Professor Christine Bigby who will be using her knowledge in the area to provide critical feedback on these projects for the next 12 months.

Finally, congratulations to Jed, Sam and Bernard on being finalists in the 2026 Tasmanian Training Awards – great recognition of their commitment to training and quality support.

Thank you once again to everyone in our Nexus community for another great season. The client stories in this edition once again prove how quality tailored support can make meaningful difference in people's lives.

Mark Jessop
CEO, Nexus Inc.



Nexus Devonport Office Officially Opens

This Winter, we officially opened our new Devonport office, marking an exciting step forward for Nexus and the communities we support across North and North West Tasmania.

The opening was a wonderful opportunity to bring together staff, stakeholders, and community partners to celebrate our expanding service offerings and regional presence.

We were delighted to welcome Devonport Mayor Alison Jarman and Nexus client Meryl, to cut the ribbon together.

Mayor Jarman and Nexus CEO Mark Jessop shared their reflections on the importance of Nexus' move to the region, the new office and what it means for the people we support.

Mayor Jarman said she was proud to see Nexus open an office in Devonport and recognised the important role organisations like Nexus play in supporting the local community.

"To have a quality provider like Nexus set up a base here in Devonport is something I am really proud of. It is so important for us as a community to look after everybody and, at the end of the day, we are all working towards the same thing – helping people," Mayor Jarman said.

After the official opening, our team welcomed guests on a tour of the property and Social Space, and shared more about the services and opportunities Nexus provides.

Mark said the new office strengthens Nexus's presence in the region and supports our ongoing commitment to delivering tailored, high-quality services to Tasmanians with disability.

Since moving into the office earlier this year to support our expansion, it has been refreshed to create a welcoming and functional space for both clients and staff.

Thank you to everyone who attended the opening and celebrated this milestone.

We look forward to welcoming clients, families and visitors to our new office at 100 Best Street, Devonport, 7310.

Nexus Team



Welcoming New Clients and Staff

Our services in the North West continued to grow this winter as we welcomed staff and clients from Mersey Community Care Association (MCCA) to Nexus.

MCCA is a not-for-profit organisation providing Tasmanians with high-quality home care and transport services. After a recent review, MCCA decided to transition its North West NDIS clients to Nexus to ensure the long-term sustainability of these services.

This provided us with an exciting opportunity to further expand our services in the North West, particularly in Customised Employment, Community Services and our social enterprise, SEED.

A warm welcome to all new staff and clients, and a big thank you to everyone who worked hard behind the scenes to make the transition as smooth as possible.

It was great to have Meryl from MCCA cut the ribbon at our new Devonport office and be joined for a photo by her former Support Worker, Belinda, former MCCA CEO, Kathryn Edmunds, and Nexus Community Services Manager, Joanna Jenkins.

Finalists

Jed Byrom

(Assistant Manager)

2026 Trainee of the Year



Sam Cook

(Key Worker)

Equity Apprentice/Trainee of the Year



Bernard Kababi Mwangi

(Work Placement Student)

2026 Vocational Student of the Year



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Staff Training Excellence Recognised

Congratulations to the Nexus staff members and former work placement student who were named finalists across three categories in the 2026 Tasmanian Training Awards!

Presented by Skills Tasmania, the Tasmanian Training Awards are held annually and celebrate the people and organisations shaping Tasmania's skilled workforce.

This recognition reflects our finalists' passion for continuous learning and dedication to providing the best support to our clients.

Congratulations to:

- Jed Byrom: 2026 Trainee of the Year finalist
- Sam Cook: 2026 Equity Apprentice / Trainee of the Year finalist
- Bernard Kababi Mwangi: 2026 Vocational Student of the Year finalist

“It is great to see Nexus’s commitment to ongoing learning and development, along with the dedication of our staff, recognised by the Tasmanian Training Awards,”

-Nexus Training Consultant, Kylie

Nexus in the Community



Connecting with Communities

No matter the time of year, we always welcome the opportunity to get out into the community, meet new people and share what we do at Nexus.

Our team recently attended two important community events where we spoke about the wide range of supports Nexus provides, including our new Capacity Building Hub.

At Rosny College's 'Beyond the School Gate' event we spoke with Year 11 and 12 students and their families about how Nexus can support them to achieve their goals after college including employment, independent living or connecting with community.

We also attended the DEA Aged & Disability Expo at the Hotel Grand Chancellor in Hobart for the first time. Our team enjoyed speaking with attendees and connecting with other organisations across healthcare and disability support.

It was wonderful to receive such a positive response at both events, and we look forward to attending more community events throughout Spring!



SEED Reaches a New Milestone

Our social enterprise, SEED, celebrated a huge milestone this winter, processing 10 million containers at its Recycle Rewards Depot in Goodwood. The achievement also came as SEED marked its first full year operating the depot.

Alongside SEED's other services in cleaning, gardening and tagging and testing, the undercover drive thru depot has provided training and employment opportunities for people with disability at award wages since opening in July 2025.

"We are very grateful to the community members, local businesses and groups who continue to support the depot, whether through container drop-offs or our Container Collection Service," SEED Depot Manager Karl said.

"Just as important is what this has created for our team. We are seeing our staff gain skills, grow in confidence and move towards open employment, which is what SEED is all about."

Congratulations to the depot team on an incredible first year. We cannot wait to see what year two brings!

Staying up to date with the Sector

It was great to see staff from across Nexus staying updated with developments in their respective fields.

Nexus CEO Mark and CFO Brad attended DSC's Annual NDIS Conference in Brisbane, while several staff joined online. The conference covered NDIS reforms, policy, quality, inclusive governance, Thriving Kids and the use of AI.

Back in Hobart, the People and Culture team attended the WorkSafe Tasmania Conference, learning about challenges and opportunities shaping workplace health and safety. Staff also attended the Brain Injury Awareness Week 2026 launch, hearing from sector representatives and people with lived experience.

Client Stories

Kerrie

Kerrie was thrilled to meet musical duo Johnny and June after enjoying their show at the Burnie Arts and Function Centre.

She had a fantastic evening singing and dancing along to the music – her big smile throughout the whole night said everything about how much she enjoyed the experience!

“It melted my heart to see Kerrie enjoying herself so much. She had an absolutely great night!” Support Worker Judy said. “Music is great therapy.”



Selby

Braving the snowy winter weather in shorts, Selby had a wonderful time visiting the summit of Kunanyi / Mount Wellington and taking in the spectacular views!

Selby enjoyed the fresh mountain air and beautiful scenery, making the most of his community access day.

“It was lovely to see him engaging with the environment, and exploring the outdoors – it was a great day out for Selby!” Support Worker Dennis said.



Ethan

Heading out for outings always puts a smile on Ethan's face!

Ethan recently hit the road with his Support Worker for a trip to the Salmon Ponds, where he explored the beautiful surrounds and spent time feeding the fish.

On another outing, Ethan headed into the city for a treat at Swirl and Stacks where he created his own yoghurt dessert, choosing a combination of his favourite toppings!



Client Stories

Josh

Josh had a huge reason to celebrate this season after securing an award-wage job with local auto parts and tyre business, Sparco!

As a passionate motorsport fan with a love of cars, the role is a great match for Josh's interests and support needs.

Josh has already made a fantastic start in his new role, managing Sparco's website and social media over the past couple of months.

Congratulations and all the best for your new role, Josh!



George

A little winter chill was not going to stop George from enjoying a fun day out at Blackstone Heights Park!

George had a great time there, making the most of the fresh air and sunshine while taking part in recreational activities.

Getting out and about and accessing his community are important parts of George's daily routine. Regardless of the season, visiting local parks remains one of his favourite activities!

Darlene

Darlene always looks forward to her fortnightly baking Sundays, where she gets to relax and enjoy making cakes and preparing delicious desserts.

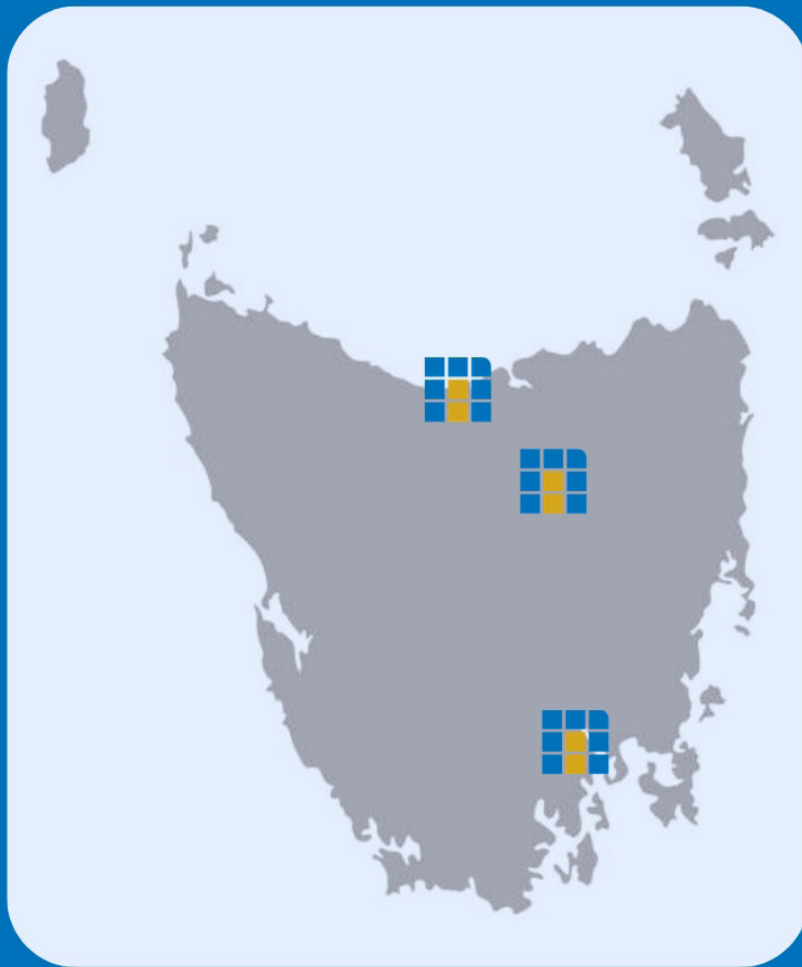
Recently Darlene baked her special vanilla cake and was delighted with how well it turned out.

"Darlene's enjoyment and participation in her baking and meal preparation activities is truly wonderful to see," Support Worker Saraswati said.





Nexus is now Statewide!



You can now get support from our teams in the
South, North and North West

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